



PO Box 448 • Dover, Ohio 44622
1-800-201-0005

ENHANCEMENTS TO THE REFUSE AND RECYCLING PROGRAM

The City of Stow recently approved a new contract with Kimble Recycling & Disposal, which includes significant enhancements to the refuse and recycling collection service for residents. Beginning the first week in October 2014, Kimble Recycling & Disposal will gradually begin converting to an automated collection service to collect your refuse and recyclable materials. The enhanced service is designed to make collection easier and safer, reduce on the job injuries, provide cleaner neighborhoods, increase the volume of recycling, and stabilize long term disposal costs.

Please take time to read this information carefully, as it may answer many of the questions you may have regarding how to participate in this new automated refuse and recycling collection program.

As a current customer of Kimble Recycling & Disposal there is no need for you to do anything at this time. We will make all the necessary changes to have you enrolled in the new automated program. You will continue to be invoiced quarterly by Kimble for services which now includes the free use of carts (one for refuse and one for recycling). Effective September 1, 2014, the monthly price for curbside service will be \$17.28.

ENHANCEMENTS TO THE REFUSE PROGRAM

95-gallon Refuse Cart – While many residents already use these carts and pay an extra monthly charge each residence will now receive a 95-gallon refuse cart at NO ADDITIONAL CHARGE. The dark green heavy-duty cart typically replaces 3-4 trash bags/cans, and provides a more convenient way for residents to store trash and transfer it to the curb. The cart takes up less floor space than 2 or more refuse cans, has an attached lid, and is animal resistant. The refuse cart also enables collection by an automated truck, which enhances safety and eliminates blowing and scattering of containers and lids on windy days.

For residents not currently using the Kimble cart, a new refuse cart will be delivered starting the first week of October 2014. While your pickup day will not change, please have your new cart out by 7:00 a.m. on collection day as some pickup times may change.

As a reminder your bulky waste is also collected on your regular refuse collection day. Bulky items include stoves, hot water tanks (water removed), washers, dryers, furniture, chairs and carpet (4 feet in length). Please keep these large items three feet away from your carts. On the occasion you cannot fit all household refuse in your cart, please place excess refuse in separate containers or refuse bags for collection on your regular scheduled collection day. Items not collected include automotive parts or construction materials generated by contractors performing work on homes.

Kimble is pleased to have the opportunity to implement automated service to the residents of Stow. After using the refuse cart for some time you may find you no longer need your old refuse containers. If you do not wish to keep your old refuse containers, please place a note, "please take", on them. Place them by your carts on your collection day and we will remove them.

ENHANCEMENTS TO THE RECYCLING PROGRAM

65-gallon Recycling Cart – Each residence will receive a 65-gallon recycling cart at NO ADDITIONAL CHARGE. The bright green heavy-duty cart includes information on the lid regarding what can be recycled, provides a more convenient way for residents to recycle large quantities, has an attached lid and is animal resistant. The recycling cart also enables collection by an automated truck, which enhances safety and the blowing and scattering of recyclable materials. Please do not use your recycling cart for extra refuse. Recycling carts containing refuse will not be emptied and will be tagged to notify the resident of improper use.

Please continue to use your existing recycling bin until you receive your new recycling cart. The recycling carts will be delivered along with the refuse carts beginning October 1, 2014. Once you have received your recycling cart and no longer need the recycling bin, simply place the bin inside the recycling cart for removal.

Single Stream Recycling - There is no longer a need to bag your recyclables or bundle your newspapers, cardboard, or any other materials separately. All recyclable materials can be placed together in your new recycling cart as a "single stream" of recyclable material. The individual components of the mixed recyclable materials or "single stream" will be segregated and prepared for market at Kimble's automated recycling facility. See the attached complete list of all the items which can be placed in your recycling cart to be recovered and returned to markets.

Additional Plastics Now Recycled - In the past only plastic containers labeled #1 (PET) or #2 (HDPE) could be recycled. Kimble is now accepting "rigid" plastic containers labeled #3- #7, in addition to #1's and #2's. Most plastic products are labeled on the bottom with a recycling symbol consisting of arrows that cycle clockwise to form a rounded triangle, and enclosing the number 1, 2, 3, 4, 5, 6, or 7. Any rigid food container or other consumer product container labeled in this fashion can now be included for recycling. Examples of plastic containers previously excluded that can now be recycled include salad dressing bottles, peanut butter and jam jars, juice bottles, squeezable bottles (ketchup and mustard), clam shell food containers, microwavable food containers, yogurt containers, margarine tubs, baby milk bottles, shampoo bottles, cooking oil bottles, hand soap bottles, apple sauce cups, cool whip containers, and plastic flower pot containers. **Plastic items not acceptable include plastic bags, shrink wrap, Styrofoam, toys, motor oil and antifreeze containers.** As you can see, there is a tremendous amount of material which can be diverted from your refuse cart to your new 65-gallon two wheeled recycling cart. Recycling a ton of plastic saves the energy equivalent of 1,500 gallons of gasoline!

REFUSE AND RECYCLING COLLECTION GUIDELINES

Please start using your new refuse and recycling carts immediately upon receipt. To use, simply place your household refuse and recyclables into the corresponding supplied cart. On your collection day pull your carts within 2-3 feet of the street with the lid openings facing the street. The carts should be at least three feet from one another and other objects such as parked cars, mail boxes, trees, or bulky trash items. Though refuse and recycling services are provided weekly, it is only necessary to place your carts to the curb when they are full.

Kimble does not operate on the following Holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day, and Christmas Day. If a Holiday falls on a weekday, service for that day and the rest of the week will be delayed by one day. If a holiday falls on a Saturday or Sunday, your collection day will not be delayed (collection day will remain the same).

Please call Kimble's Customer Service Team with any questions about the enhanced program at 1-800-201-0005 or by email at customerservice@kimblecompanies.com. Our office hours are 7:00 a.m. to 5:30 p.m., or on Saturday from 7:00a.m. to 12:00p.m. To learn more about Kimble, log on to our website www.kimblecompanies.com. We appreciate the opportunity to continue our service to the City of Stow.

Sincerely,

Your Kimble Service Team

INSTRUCTIONS FOR CART PLACEMENT

PLEASE DO THIS

NOT THIS

Placement of Cart: The carts need to be within 2-3 feet of the street. The best placement for the carts is at the end of the driveway or on the grass within 2-3 feet of the road.

Give us some room: With the automated collection trucks we need some room away from obstructions like trees, mailboxes and cars.

Loading your cart: We recommend bagging your trash so it won't stick to the inside of the cart. This will also help to keep the carts clean on the inside. Do your best to break down the items inside the cart so they don't lodge themselves inside and make it difficult to dump.

Face cart opening towards the street: Put your cart at the street so the arrows on the lid (the opening) of the cart will point towards the street.



THANK YOU FOR YOUR HELP!