

The following tables represents the various substances found in your drinking water during the year 2011. Some test results are supplied by the City of Akron, which maintains a state-of-the-art laboratory to monitor drinking water quality. Many other substances are routinely tested for, though not listed below. You may rest assured that those substances not listed were not found in your drinking water. For a complete list of test results, contact the **Akron Public Utilities Bureau, (330) 375-2651**. This report is also available on the World Wide Web at <http://www.ci.akron.oh.us>

How to read the table

MCL or Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLGs as feasible, using the best available treatment technologies.

MCLG or Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

AL or Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirement that a water system must follow.

MRDL or Maximum Residual Disinfectant Level: Highest residual disinfectant level allowed.

MRDLG or Maximum Residual Disinfectant Level Goal: The level of a residual contaminant below which there is no known or expected risk to health.

Detected Level: The average level detected of a contaminant for comparison against the acceptance levels for each parameter. These levels could be the highest single measurement, or an average of values, depending on the contaminant.

Range: The range of values for samples tested for each contaminant.

ppm: parts per million, or milligrams per liter (mg/L)

ppb: parts per billion, or micrograms per liter (ug/L)

N/A: not applicable **N.D.:** not detected

TT: Treatment Technique

NTU: Nephelometric Turbidity Units

WATER QUALITY TABLE							
Contaminant	Year Tested	MCLG	MCL	Detected Level	Range of Detections	Typical Source of Contaminants	Violation
Microbiological Contaminants							
Total Organic Carbon (compliance ratio)	2011	N/A	TT	1.54	1.38 to 1.74	Naturally present in the environment	NO
Turbidity (NTU)	2011	N/A	TT	0.87	0.02 to 0.87	Soil runoff	NO
Turbidity (% meeting standard)	2011	N/A	TT	100.0%	100% to 100%	Soil runoff	NO
Inorganic Contaminants							
Barium (ppm)	2011	2	2	0.023	N/A	Discharge of drilling wastes discharge from metal refineries; Erosion of natural deposits	NO
*Copper (ppm)	2009	1.3 Action Level	1.3 Action Level	0.21	0.06 to .809	Corrosion of household plumbing, erosion of natural deposits, leaching from wood preservatives.	NO
Flouride (ppm)	2011	4	4	0.97	0.79 to 1.17	Erosion of natural deposits, water additive promoting stronger teeth, discharge from fertilizer/aluminum factories	NO
*Lead (ppm)	2009	0	15 Action Level	N.D.	N.D.	Corrosion of household plumbing systems	NO
Nitrate (ppm)	2011	10	10	0.72	0.02 to 0.72	Runoff from fertilizer use; Leaching from septic systems; Erosion of natural deposits	NO
Residual Disinfectants							
Total Chlorine (ppm)	2011	MRDLG = 4	MRDLG = 4	1.42	0.90 to 1.66	Water additive used to control microbes	NO
Chlorine Dioxide (ppb)	2011	MRDLG= 800	MRDL= 800	480	10 to 480	Water additive used to control microbes	NO
**Volatile Organic Chemicals (Stage I)							
Haloacetic Acids HAA5 (mg/l)	2011	N/A	60	55.7	36.5 to 87.5	By-product of drinking water chlorination	NO
Total Trihalomethanes TTHMs (mg/l)	2011	N/A	80	70.29	33.08 to 87.4	By-product of drinking water chlorination	NO
**IDSE Standard Monitoring (Stage II) Running Annual Average							
Haloacetic Acids HAA5 (ppb)	2007-8	N/A	60	52.02 Avg.	3.2 to 104	By-product of drinking water chlorination	NO
Total Trihalomethanes TTHMs (ppb)	2007-8	N/A	80	68.15 Avg.	7.6 to 212.9	By-product of drinking water chlorination	NO

** The Environmental Protection Agency has taken further steps to monitor disinfection byproducts in public water systems with the passage of the **Stage 2 Disinfectants/Disinfection Byproducts Rule (D/DBPR)**. Our public water system was required by the USEPA to conduct an evaluation of this distribution system. Known as the Initial Distribution System Evaluation (IDSE), it is intended to identify locations in the system which has elevated disinfection byproduct concentrations. Compliance monitoring began in January of 2012. Preliminary testing was conducted from November of 2007 to 2008. The Stage II monitoring schedule has now replaced the Stage I. Monitoring continues to be done on a quarterly basis.

Disinfection Byproducts are the result of providing continuous disinfection of your drinking water, and form when disinfectants combine with organic matter naturally occurring in source water. These byproducts are grouped into two categories, Total Trihalomethanes (TTHM) and Haloacetic Acids (HAA5). The USEPA sets standards for controlling the levels of disinfectants and disinfectant byproducts in drinking water, including both THMs and HAAs.

Not Under Ohio EPA Regulation But of General Interest		
	Average Level	Range
Alkalinity	74 mg/l	37 to 103 mg/l
Hardness	6 grains per gallon	3 to 9 grains per gallon
pH	7.31 units	6.91 to 7.67 units
Total Organic Carbon	2.91 mg/l	2.02 to 4.27 mg/l

* Results are from City of Stow testing. All other results are supplied by the City of Akron (<http://www.ci.akron.oh.us>).

City of Stow
 Water Department
 3760 Darrow Road
 Stow, OH 44224
 330-689-2910 / fax 330-689-2917



What is the source of my water?

The City of Stow purchases its potable water from the City of Akron. This surface water is taken from the Upper Cuyahoga River, via three impounding reservoirs. Water is stored and released from two upstream reservoirs; the Wendell R. LaDue and East Branch, both located in Geauga County. These serve to supplement the Lake Rockwell Reservoir, located in Franklin Township, Portage County. Water is taken from Lake Rockwell, for treatment at the Lake Rockwell Treatment Plant, and pumped to Stow via a transmission main along North River Road. Water is received at the Marsh Road and North Main Street (Munroe Falls) Booster Pump Stations. It is then distributed throughout our system. The Stow Public Water System serves over 34,000 residents, via 155+ miles of water main, and 13,000 individual service taps within the City.

What are sources of contamination to my water?

Drinking water, including bottled water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the **Environmental Protection Agency's (EPA) Safe Drinking Water Hotline at (800) 426-4791**.

The sources of drinking water (both tap water and bottled water) include rivers, streams, ponds reservoirs, springs, and wells. As water travels over the surface of the land, or percolates down through the ground, it dissolves naturally-occurring minerals, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present include:

- A. **Microbials**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- B. **Inorganics**, such as salts and metals which can be naturally-occurring or the result of industrial or domestic discharges, oil and gas production, storm water run-off, farming, or mining.
- C. **Pesticides and Herbicides**, which come from a variety of sources, including agricultural and urban storm water run-off, and residential uses.
- D. **Organic Chemicals**, these include synthetic and volatile organics, which are by-products of industrial processes and petroleum production, also from gas stations, storm water run-off, and septic systems.

- E. **Radioactives**, which can be naturally-occurring or from oil and gas production and mining activities.

To insure the safety of our tap water, the EPA regulates the limits for each contaminant that may be found in public water systems. The FDA regulates contaminant limits in bottled water, which must provide the same protection for the public health.

Who needs special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer and undergoing chemo therapy, persons with HIV/AIDS or other immune system disorders, as well as some elderly persons and infants can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. The EPA and the Centers for Disease Control (CDC) offer guidelines on the appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants by calling the **Safe Water Drinking Hotline at (800) 426-4791**.

Keeping tabs on water quality....

The EPA requires public water systems to perform routine testing to insure the safety and quality of its drinking water. The City of Stow conducts routine bacteria sampling, at a rate of forty (40) per month, from designated test sites throughout the city. All sampling for the calendar year of 2011 showed negative results for *coliform bacteria*.

Lead in Drinking Water....

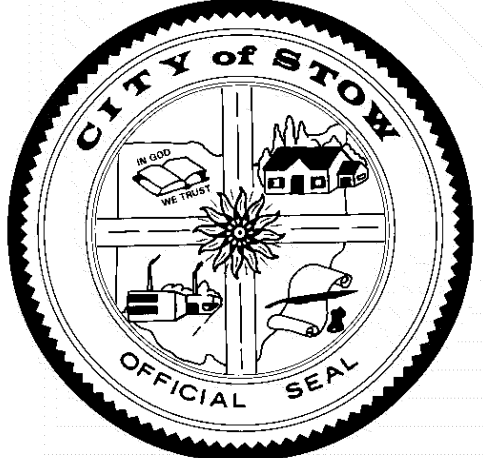
If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Stow Public Water System is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the **Safe Drinking Water Hotline 800-426-4791** or on the internet at "<http://www.epa.gov/safewater/lead>".

Did you know?

- There are over 2225 hydrants and over 3775 valves in the system?
- Our booster stations pump approximately 92 million gallons of water per month?
- This report is available on-line at <http://www.stow.oh.us> ?

Where To Call.....

- Account & Billing (330) 689-2889
- Permits & Inspection (330) 689-2719
- Meter Repairs, Pressure/Quality Concerns, Hydrant and Waterline Repairs (330) 689-2910
- After-Hours Emergency (330) 689-5700
- Fax (330) 689-2917



2011 CONSUMER CONFIDENCE REPORT

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